

# WelfareNews

NEW ZEALAND RAILWAYS STAFF WELFARE TRUST

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## COVID-19

Due to the risk of the spread of Covid-19, the Trust's homes were closed to members from March 23rd and re-opened at Queen's Birthday weekend. However, the Trust takes its responsibility to protect and care for its members very seriously and therefore until further notice, there will be a cost of \$75 added to all bookings to allow for cleaning between stays. There are also contact tracing forms in all houses. The Trust asks that if you do have a booking, but you don't feel well or are showing any symptoms of Covid-19 at the time of your stay, that you cancel and we will offer a refund.

## PROPERTY MAINTENANCE

### Projects completed since our last newsletter:

- New Plymouth – interior painting, curtains and new furniture
- Hanmer Springs Unit 2 – interior painting
- Rotorua all units – interior painting
- Westport – interior painting
- Queenstown Unit 1 – replumb and bathroom renovation
- Orewa Units 2 & 4 – interior painting

### Upcoming projects over winter:

- Paihia Units 7, 8, 9, 10 – bathroom and kitchen renovation
- Rotorua – new carpet and curtains
- Orewa Units 2 & 4 – new carpet

## CARETAKERS

Glenda and Dennis Taffard (Orewa) have retired and we wish them all the best. Glenda and Dennis have done a great job at Orewa and they will be missed. We welcome Brendon and Yvonne Wilson,

Group B members from Nelson, who will be moving to Orewa to take up the caretaker role. Many of our members will remember Brendon from his Interislander days.

## WEBSITE

If you have not yet set yourself up with an account, please go to [www.nzrwelfare.co.nz](http://www.nzrwelfare.co.nz), go to "Member Login" and enter the email address that this newsletter was sent to. Click on "forgot password" and you will be sent a link to create a password.

Please note if you received this newsletter in the post then that means we don't have your email address in our database and therefore you can't book online. Please email us your address to [info@nzrwelfare.co.nz](mailto:info@nzrwelfare.co.nz) and then we can add you to our database.

Please note we are still happy to make bookings on behalf of our members, just give the office a call and we will help you out.

## FACEBOOK

We advertise short term vacancies on our Facebook page so please "like" our page to be kept in the loop - [www.facebook.com/nzrwelfare](https://www.facebook.com/nzrwelfare). If you are not a member of Facebook, you can still view the posts on our website's "News" page.

## BENEFIT CLAIM DEADLINE

Benefit claims for the year 1 April 2019 to 31 March 2020 must be at our office by 5pm on 30th June. Claims received after this date will not be accepted. Please note that we are at the mercy of NZ Post, and there are delays at the moment, so don't leave it too late. Our address is PO Box 2409, Wellington.

## BALLOT SEASON 2020/2021

This year's ballot will be drawn one month earlier than in previous years, i.e. applications will be due into the office by 31st July. This is to allow those who are unsuccessful to still be able to make alternative plans.

There is now a limit of one week at any one location during the ballot, i.e. Saturday to Saturday, to give more members the opportunity of being successful. Please note that members are welcome to book a second week (if it is available) after the ballot has been drawn and the left-over vacancies are released for general booking on the website.

This year's payment due date will be 2 months in advance of the first date of the stay for all ballot bookings. Refunds will only be given to those whose leave is not approved or to people whose circumstances change for medical reasons. All other ballot bookings will be non-refundable.

## GROUP B/C/E ANNUAL MEMBERSHIP INVOICES

Annual invoices for our Group B, C and E members have been sent – payment is due by 1 July 2020 please.

If you have set up a log-in for our website, you will now be able to see your membership invoice on your dashboard and can pay directly from there.

Please note we can no longer accept cheques as payment.

## ANNUAL FEE REVIEW

All Group A, B, C & E fees will remain at the same level as last year.

## CONTACT US

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