

# WelfareNews

NEW ZEALAND RAILWAYS STAFF WELFARE TRUST

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## ANNUAL FINANCIAL STATEMENTS

The Board accepted the annual Financial Statements at a meeting on 2nd September. A copy of these statements and the Annual Report are available for members to view by request, please contact the office to arrange.

In summary:

- The Trust recorded a net surplus of \$341,653 for the year.
- Average occupancy in Trust holiday houses decreased from 77% in 2019 to 63% in 2020 (due to the houses being closed for two months during Covid-19 lockdown in April and May 2020).
- The total amount of benefits paid out in the year to 30 June 20 was \$1,131,100, a decrease of 11% from 2019 (probably due to a decrease in benefit claims in April and May 2020).
- There were 7303 members as at 30 June 2020.

## COVID-19 UPDATE

The Auckland and Orewa holiday homes were closed during the August Alert Level 3 lockdown. All other homes remained open with QR codes for the NZ Covid Tracing app and hard copy contact tracing registers. Compulsory cleaning remains in place at all homes, until December 19th 2020, provided NZ is at Alert Level 1 or below by that time. Should any regions return to Alert Level 3, the homes in that region will be closed during that period.

## PROPERTY MAINTENANCE

**Projects completed since our last newsletter:**

- Paihia: kitchen and bathroom renovation in Units 7, 8, 9, and 10.
- Rotorua: new carpet and new curtains in all units
- Orewa: interior painting of Units 6 & 7

**Projects to be carried out in spring:**

- Hanmer Springs – new carpet in both units
- Wellington Unit 2 – new carpet and vinyl



Paihia  
Kitchen



Paihia  
Bathroom

## ROTORUA BRIDGE

Please note that the bridge to Unit 5 in Rotorua has been deemed structurally unsafe by an engineer and needs replacement. This is a costly exercise and we are currently working out the best option. In the meantime, vehicles need to be parked up behind the laundry room and we have a temporary footbridge in place which members can walk across.

## BIKE SHEDS

Not all of our properties have garages and we've had feedback from our members that they need somewhere secure to put bikes. In response, we have now set up secure bike storage options in Queenstown, Orewa, Rotorua, New Plymouth, Mt Maunganui, Westport, Nelson and Paihia.

## BALLOT SEASON ACCOMMODATION

If you made an application for accommodation in our ballot season, then you should already have

heard whether you were successful or not. Now that the ballot has been drawn, the rest of the vacancies are able to be booked (normal booking rules apply). Please see the availability calendar on our website for details.

## AUCKLAND DEVELOPMENT

The Board is pleased to announce that commencing in early 2021, the existing flats in Remuera, Auckland will be demolished, and three new townhouses will be built in their place. Therefore, the Auckland units will be closed to members from 1 February 2021 until the development is completed. We look forward to being able to offer three new holiday units to our members upon their completion. If members do need accommodation in the Auckland region during the closure, please check out our holiday flats in Orewa.

## CHEQUES

As most banks in NZ are now phasing out cheque books, we are no longer accepting cheques as a form of payment for accommodation or annual subscriptions. Please contact our office to discuss alternative forms of payment.

## FACEBOOK

We are now advertising short term vacancies and other specials on our Facebook page so please like us to be in the know - [www.facebook.com/nzrwelfare](http://www.facebook.com/nzrwelfare). If you are not on Facebook, this is also on the "News" page of our website.

## WEBSITE LOGIN

Still haven't created your member login so that you can make bookings yourself online? The good news is that we've already created a profile for each of our members, you just need to activate it by choosing your own password.

1. Go to our website at [www.nzrwelfare.co.nz](http://www.nzrwelfare.co.nz) and click on "Member Login".

2. Enter the email address that you receive your Trust newsletters to (if you try and use a different email address it won't work because your profile is already created under the email we have on our database).

If you received this newsletter in the post it means we don't have your email address so you'll need to call us and supply it before you can log in.

3. Click on "forgot password". This will send a link to your email address.
4. Log in to your emails, open the email from the website with the password reset link, click on the link and choose a password for yourself.

Once you have a password, you are good to go and can book your accommodation yourself. Or you can just have a poke around and look at the photos of all of our properties.

Please note multi-location tiki tours can't be booked online and you have to call us for those.

Feel free to send us a message if you are having trouble, we are very patient and can talk you through it. We are still very happy to make bookings for our older members and those who don't use computers so please just give us a call during office hours.

## OFFICE HOURS

Please note the Welfare Trust office is now open Monday to Friday 10am to 2pm.

## CHRISTMAS CLOSEDOWN PERIOD

The Welfare Trust will be closed from 2pm on 18th December and will reopen on 11th January 2021.

## CONTACT US

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